

Booking Conditions

Reservation

After making your reservation with us, our booking form must be duly completed and signed by the first named person on the booking. This should be the party leader, he/she must be over 21, and authorised by all members of the party, who are listed on the booking form, to accept our booking conditions on their behalf. All documentation will be sent to the party leader, who should duly appraise the other party members of any information. Upon receipt of the completed booking form, confirmation of the booking will be sent to you in writing, please check carefully to ensure it is correct, if not please inform us immediately. Our home is booked solely for use of those persons named on the booking form unless agreed in writing with Mr S J Bayliss or Mr T J Fox. Once we have sent confirmation to you, we have a binding contract.

Governing Law

This agreement shall be construed in accordance with and governed by the law of England and Wales and each party agrees to submit to the non-exclusive jurisdiction of the courts of England and Wales.

Villa Occupancy

The villas maximum capacity of 8 persons must not be exceeded, in order to comply with fire regulations. You may occupy our villa from **4pm** on the first day of your confirmed rental period. You would normally be expected to have vacated the villa by **10am**, on the final date of your confirmed rental period.

Payment

You are required to pay us a non-refundable deposit of 20% per booking; the outstanding balance is payable 8 weeks prior to the date of your first occupancy. If you were to book the villa less than 8 weeks prior to your date of first occupancy, the full balance is due immediately.

Property Deposit

We may also hold a refundable property deposit of £200, in case of breakages, loss or damage to the villa during your stay. This shall be refunded in full some 21 days after your return from our villa, when we should have confirmation from our management company that the villa was left by you in the same condition in which you found it, less any deductions to cover the cost of replacement or repair. You will also be liable for any damages in excess of £200.

Liability

The owners of the property DO NOT ACCEPT LIABILITY FOR ANY INJURY, DAMAGE OR LOSS SUSTAINED BY ANY MEMBER OF YOUR PARTY OR ANY PERSON WHO ENTERS INTO THE VILLA DURING YOUR CONFIRMED RENTAL PERIOD EITHER BY YOUR INVITATION OR NOT.

If you have to cancel your holiday

If unfortunately any member of your party needs to cancel the booking, we would ask that we be informed immediately in writing, duly countersigned by the party leader. Cancellation will be effective from the date it is received by us. Cancellations are subject to a charge detailed below as a percentage of the total amount due dependent on the time you cancel, unless the duration of your stay is less than one week. In these circumstances full payment is due at time of booking and is not refundable under any circumstances.

Cancellation notice given

30 to 60 days = 50% of the rental charge
29 to 0 days = 100% of the rental charge

For most reasons beyond your control cancellation will be covered by your travel insurance. But cancellation due to financial reasons or no longer wishing to travel is not included in your travel insurance.

If we change or cancel your holiday

In the unlikely event that due to circumstances beyond our control, we need to make changes to or cancel your booking, we will inform you as soon as possible. We reserve the right to cancel any bookings at any time, and will only be held liable to refund monies already paid by you the client. (Including the £200.00 Security Deposit).

In cases of 'force majeure' your booking may need to be terminated prior to the scheduled conclusion of your booking. This however is extremely unlikely to occur although if the situation arises we will not be able to offer refunds, pay compensation or reimburse you for any expenses you may incur. Your travel insurance may cover you for these events.

In case of complaint

Things do occasionally go wrong, and we promise you we shall make our best endeavours to rectify faults to your satisfaction. You must inform our local manager/agent immediately in order that the problem may be rectified as soon as possible. If you are not satisfied with the solution please make this known to us in writing. We will not accept liability for any dissatisfaction or other complaints not reported to our local manager during your stay.

Force majeure

We cannot unfortunately be held responsible nor accept any liability where we are prevented from fulfilling our contractual obligations by 'force majeure'. These include but are not limited to, war, threat of war, civil commotion or strife, hostilities, strikes and other industrial disputes, natural disaster, fire, acts of God, terrorist activities, technical difficulties with transportation and utilities, closure of ports or ferries, quarantine, epidemics, weather conditions, government action or other events outside our control. Your travel insurance may cover you in some of these events.

Travel Insurance.

IT IS STRONGLY RECOMMENDED THAT YOU AND ALL MEMBERS OF YOUR PARTY TAKE OUT HOLIDAY TRAVEL/MEDICAL INSURANCE TO COVER CANCELLATION FEES AND ANY OTHER LOSSES THAT MAY OCCUR. IT IS YOUR RESPONSIBILITY TO ENSURE THIS IS SUFFICIENT.

I confirm that I have read and understand these conditions

Print Name _____ Date _____ Signature _____